

Jordan A. Rivera

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Summary

Product-minded software engineer with 8+ years building data & ML platforms that teams actually rely on. Cut infrastructure spend ~30% and shipped internal tooling used by 100+ colleagues. Comfortable across the stack — Python, Go, and a healthy dose of R&D — with a bias toward measurable, durable outcomes over one-off heroics.

Experience

Senior Software Engineer

Northwind Labs & Co

2021 – Present

Remote

- Led the migration of the billing pipeline, cutting month-end close time by 50% and reducing cloud cost by ~\$40k/year.
- Designed an A/B testing service adopted by 12 product teams, replacing three home-grown experiment harnesses.
- Drove a platform reliability program that lifted core-service uptime from 99.5% to 99.95% across two regions.
- Introduced an internal data-contract standard now used by 30+ pipelines, cutting schema-drift incidents ~70%.

Software Engineer

Brightside Health

2018 – 2021

Austin, TX

- Built HIPAA-compliant data exports in Python & PostgreSQL, eliminating a recurring manual-handoff bottleneck.
- Improved API p95 latency 35% through query tuning and a Redis caching layer.
- Shipped a self-serve reporting tool used weekly by 60+ clinicians, replacing brittle spreadsheet exports.
- Owned the on-call rotation and authored the incident runbook the team still uses today.

Data Engineer

Lone Star Analytics

2016 – 2018

Austin, TX

- Built the company's first batch ETL framework on Airflow, consolidating 20+ ad-hoc cron jobs into one observable system.
- Cut nightly warehouse load time from 6h to 90min via partitioning and incremental loads.
- Partnered with analysts to define the canonical metrics layer powering the executive dashboards.

Projects

- **costwatch** — an open-source cloud-spend dashboard (Python & React) that ingests billing exports and flags anomalies for small teams.
- **schemaguard** — a CLI that diffs data-contract schemas in CI and blocks breaking changes before they merge.
- **nightowl** — a hobby Go service that summarizes overnight batch runs into a single morning digest.

Open Source & Speaking

- Maintainer of **costwatch** (~200 GitHub stars); cut monthly releases & triage community pull requests.
- Spoke at *PyTexas 2023* — “Data Contracts That Don't Rot.”

Skills

Python • Go • PostgreSQL • Kubernetes • AWS • Airflow • React • C++ • ML/Stats • Terraform • Kafka • Redis • GraphQL • CI/CD • Observability

Education

University of Texas at Austin

B.S. Computer Science

2014 – 2018

Coursework: distributed systems, databases, ML; graduated with honors.